



GENERAL QUOTATION EXCLUSIONS AND CONDITIONS

UNLESS OTHERWISE SPECIFIED ON YOUR WRITTEN QUOTATION FROM OURSELVES ALL QUOTATIONS ARE SUBJECT TO THE FOLLOWING GENERAL EXCLUSIONS AND CONDITIONS WHICH IN MANY INSTANCES MAY INCUR ADDITIONAL CHARGES. THESE EXCLUSIONS AND CONDITIONS ARE INDICATIVE AND NOT EXHAUSTIVE.

OCEAN FREIGHT EXCLUSIONS AND CONDITIONS

- Waiting time on collection or delivery (2 hours free permitted unless otherwise indicated in writing)
- Container pre-pulls. Prices quoted for delivery and collection of containers are based upon containers arriving at the delivery or collection address directly from the port or inland container depot
- Container weighing fees
- Container / cargo quay rent
- Container / cargo demurrage
- Container detention / rental
- Container / cargo storage outside of port area
- Container x-ray
- Container fumigation fees
- Container quarantine fees
- Emergency fuel, peak season or other like charges as levied by the carrier

AIR FREIGHT EXCLUSIONS AND CONDITIONS

- Waiting time on collection or delivery at site (1 hour free permitted unless otherwise indicated in writing)
- Waiting time on collection or delivery at airport (1 hour free permitted unless otherwise indicated in writing)
- Cargo pre-pulls. Prices quoted for delivery or collection of air cargo are based upon cargo arriving at the delivery or collection address directly from the airport
- Aircraft ULD build costs
- Airline storage
- Cargo storage outside of airport area
- Secondary security screening
- Emergency fuel, peak season or other like charges as levied by the carrier
- Unless otherwise requested in writing the type of vehicle used upon collection or delivery can be either a curtain or box sided vehicle with or without a tail lift or load bars. If you have a specific vehicle requirement, please advise our staff of these requirements prior to the completion of the quotation.

ROAD FREIGHT EXCLUSIONS AND CONDITIONS

- Waiting time on collection or delivery at site (1 hour free permitted unless otherwise indicated in writing)
- Vehicle and driver detention
- Emergency fuel, peak season or other like charges as levied by the carrier
- Driver Visas or other permits
- Cargo storage outside of vehicle
- Unless otherwise requested in writing the type of vehicle used upon collection or delivery can be either a curtain or box sided vehicle with or without a tail lift or load bars. If you have a specific vehicle requirement, please advise our staff of these requirements prior to the completion of the quotation.

ATA Carnets provided by ETL Logistics for Customers own use

ATA Carnets that have been prepared and obtained by ETL Logistics Limited and handed over by ETL Logistics Limited for operation by our clients or our clients designated agents or operators are done so on the understanding that the correct procedures will be followed (full instructions available on request) with the Carnet receiving the correct export and import customs authorisations on the correct counterfoils and vouchers at the necessary border crossings. Border points being closed or unattended will not be considered a reasonable excuse for non-completion of this. Any documents not completed correctly or out of sequence will incur to our clients a £250.00 administrative fee from ETL Logistics Limited which will be charged to the customer in addition to any fines or fees levied by the UK Chamber of Commerce or any other recognized regulatory body either within or outside of the UK.

GENERAL EXCLUSIONS AND CONDITIONS BY OCEAN / AIR / ROAD

- Marine transit insurance (Quotations available on request). All consignments are handled under the auspices of the Customers own insurance unless we are otherwise directed and upon receipt of a written request from the Customer. For details of our liability please refer to LIABILITY AND LIMITATION of the current BIFA Standard Terms and Conditions. <https://www.bifa.org/trading-conditions/bifa-stc-2017>.
- Prices quoted for collections and deliveries are based upon them taking place during the usual accepted office business hours of the country of departure or arrival. Surcharges may apply for collections or deliveries requested outside of normal business hour's including weekend and public holidays
- Parking fines or fees incurred whilst on route, loading or unloading or whilst waiting to do so
- Secure parking whilst on route or on site
- Security escorts
- Application and issuance of permits for access to restricted areas
- Equipment or crew to load or unload at either loading or unloading point
- Inside deliveries (residential addresses, offices, expo sites and the like)
- Lifting apparatus and associated crew (forklifts, cranes, swing-lifts, crane drivers, forklift operators, banksmen and the like)
- Packing of loose items or re-packing of items that are deemed insufficiently packed to travel
- Out of hour's customs clearances or attendances
- Carriage of high value cargo
- Carriage of Hazardous cargo. This may include items such as Lithium batteries, aerosols, paint, lacquer, thinners, adhesives, magnetic material, compressed gas. If unsure, please make ETL Logistics Limited aware of the commodity for further guidance.
- Packing of hazardous cargo to UN, ADR or IMCO specification
- Carriage of out of gauge cargo (as determined by the mode of transport)
- Unless notified to us in writing as being otherwise, all weights provided to us are assumed to be in kilos
- Unless notified to us in writing as being otherwise, all dimensions provided to us are assumed as being in centimetres and in the specific order of Length x Width x Height of the orientation as to which the cargo will be expected to travel
- Unless notified to us in writing as being otherwise, all pieces to be shipped are assumed as being able to be stacked. Either stacked on top of other cargo or other cargo can be stacked on top of the pieces being shipped.
- Unless notified to us in writing as being otherwise all cargo shall be assumed to be able to be turned in any orientation to enable carriage by air, ocean or road
- Venue handling or storage fees
- Consular documents (Certificates of Origin, Attested Shipping invoices and the like)
- Import / Export Permits or licenses
- ATA Carnet preparation or security indemnity fees
- Overseas import duties and other associated taxes
- Import bond fees or other security fees or guarantees

In the event of the Customer or their appointed handlers, agents, suppliers or partners loading a container, vehicle or other transport unit, it is the Customer's responsibility to ensure that they or their appointed handlers, agents, suppliers or partners have ensured that all goods have been properly and sufficiently prepared, packed, stowed, secured, labelled and/or marked within the container, vehicle or other transport unit and that the preparation, packing, securing, stowage, labelling and markings are appropriate to ensure safe and secure transit during any operations or transactions affecting the goods and the characteristics of the goods.

In all instances the quotations are subject to all cargo being able to be securely and safely stackable onto trucks, ocean containers, aircraft containers or any other means of transport during the transit operation

It is the responsibility of the Shipper to make the Freight Forwarder aware of the presence of any potentially Dangerous or Hazardous Goods prior to the loading of any transport unit.

LITHIUM BATTERY WARNING – Independent Maritime Organization tests show a single damaged or defective battery can experience uncontrolled temperature increases that can spread throughout a shipment. In IMO tests the overheating batteries have released explosive gases that, when ignited, have blown the doors off cargo containers before becoming engulfed in flames. Any items that are planned to be shipped which contain any Lithium Batteries must be declared to ETL Logistics Limited at the time of quotation as this may affect the final cost of your shipment. As well as a risk to life it is an offence in Law to not declare the presence of Lithium Batteries in your consignment.

We have assumed that where applicable all wood products and packing materials you have used comply with ISPM15 phytosanitary rules and regulations.

The schedules and transit times provided are for guidance only and are given without warranty and subject to fair weather conditions, weekends and public or religious holidays.

The prices and schedules are subject to final confirmation of all weights, dimensions, dates, times and addresses. Prices quoted reflect current market rates and tariffs and prevailing carrier schedules and conditions, carrier space availability, currency exchange rates and tariffs which may change without prior notice. Unless otherwise specified all rates quoted are for General Freight only and surcharges may apply for Express Freight rates. The quotation is valid for 30 days and replaces any previous offer made to this destination.

Although ETL Logistics Limited makes reasonable efforts to obtain reliable information from third parties, ETL Logistics Limited cannot guarantee the accuracy and completeness of the information in quotes/estimates. ETL Logistics Limited shall not be liable for any loss or damage howsoever caused by the use of any quote/estimate provided or reliance on its rates, charges and information. The contents and opinions provided are those of the sender and not necessarily that of ETL Logistics Limited.

All quotations and estimates provided by ETL Logistics Limited are for costing purposes only and are not to be considered as an offer of contract. **E&OE**

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